

## **TRAVELERS HAVE SPOKEN; 17 TRIPADVISOR CERTIFICATES OF EXCELLENCE FOR JETWING HOTELS**

A service par excellence indeed as Jetwing Hotels once again receives Certificates of Excellence from the world's largest travel site, TripAdvisor. Having been the regular recipient of these awards for the past few years running, this time around 17 properties; Jetwing Beach, Jetwing Lagoon, Jetwing Jaffna, Jetwing Kaduruketha, Jetwing Kurulubedda, Jetwing Lighthouse, Jetwing Sea, Jetwing St. Andrew's, Jetwing Vil Uyana, Jetwing Warwick Gardens, Jetwing Yala, Sunrise by Jetwing, Kottukal Beach House by Jetwing, Era Beach by Jetwing, Amaloh by Jetwing, Calamansi Cove by Jetwing and Galle Heritage Villa by Jetwing have been recognized for its exceptional service by TripAdvisor.

Keeping true to its promise Jetwing Hotels continue to be the home of Sri Lankan hospitality providing guests with unique experiences and exceptional service. With 4 decades of experience in the hospitality industry Jetwing Hotels has grown leaps and bounds expanding into every corner in the island with 30 properties. While each resort and villa will take you to a world of its own coupled with luxurious offerings, unique design and architecture and stunning views of the natural surroundings, the impeccable service offered at Jetwing Hotels is unmatched. At Jetwing Hotels you are not merely a guest but you are family; from a simple greeting of 'Ayubowan' to ensuring a fully pampered stay, the associates are sure to walk that extra mile just for you. This becomes true with the astounding 17 awards received from TripAdvisor making Jetwing Hotels the highest receiver of Certificate of Excellence in Sri Lanka. Since the inception of awarding TripAdvisor Certificate of Excellence, Jetwing Hotels has been the recipient of the said award for seven years beginning from four awards to 17 at present.

Ruan Samarasinghe, Managing Director remarked on the company's achievement by saying "We and hospitality providers around the world depend heavily on TripAdvisor for honest and independent feedback. Today, customer service is more important than ever, and we are proud that our guests have rated their stays with us so highly. I congratulate our associates, for their commitment and dedication to our visitors – all of which enhances Sri Lanka's reputation for hospitality even further".

TripAdvisor® is the world's largest travel site, enabling travelers to plan and have the perfect trip. TripAdvisor offers trusted advice from real travelers and a wide variety of travel choices and planning features with seamless links to booking tools. The Certificate of Excellence award is given to outstanding hospitality businesses that have received praise and recognition in reviews by TripAdvisor travelers. To qualify for the Certificate of Excellence, businesses must maintain an overall rating of four or higher, out of a possible five, as reviewed by travelers on TripAdvisor.

To book your stay with a personalized service at Jetwing Hotels call on 011 4 709 400 or log on to [www.jetwinghotels.com](http://www.jetwinghotels.com).

Family owned and in the tourism industry for the past 44 years, Jetwing Hotels has surpassed expectation at every aspect. Building on their foundation of being passionate, as well as the experience of true, traditional Sri Lankan hospitality, constantly pioneering discoveries captures the essence of the brand. Such a strong statement and direction have enabled Jetwing Hotels to imagine, create and manage marvels and masterpieces, where

distinctive design and elegant comfort complement each other and the environment. In line with the Jetwing Hotels Sustainable Strategy, across all properties sustainable and responsible practices are given precedence with resource efficiency, community upliftment and education, and awareness being some of our key focus areas.

### Media Relations – Jetwing Hotels

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- Jetwing Hotels has significantly reduced the amount of plastic in the procurement of food supplies by eliminating extraneous packaging through bulk purchasing educating suppliers about the negative impact of polythene.